

CASE # 2003-00031^C
Marilyn L. Chase, complaint
vs.
Henry Co Water #2

February 17, 2004

Thomas M. Dorman
Public Service Commission
PO Box 615
Frankfort, Ky. 40602

RECEIVED

FEB 19 2004

PUBLIC SERVICE
COMMISSION

Dear Mr. Dorman

When I spoke with state senator Carnie Harris, he said his research indicated I could present new evidence to my continual complaint about the overcharges from the Henry County Water District #2.

I am sending copies of the usage AFTER the meter was replaced the second time. You will see that my water immediately went back to minimum usage every month except August until they shut my water off. I know exactly what happened in August and don't mind paying for water I actually use. But I refuse to pay for 4 years worth of water I never

used. so the water will stay
shut off until someone realizes
that 2 water meters malfunctioned!

Can't you see the logic that
IF I had had a water leak,
it could have been repaired and
monthly overuse would have
stopped in July 2002? I would
not show - there just would
not be six months of continual
over use. Did you not read any-
thing I wrote in my complaint?

Please look at the new
evidence attached. I deserve
to have running water.

Thank You Very Much,

Marilyn Chase

PO Box 104
Buckner, Ky 40010

P O BOX 219
CAMPBELLSBURG KY 40011-0219

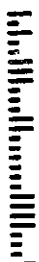
RETURN SERVICE REQUESTED

ACCOUNT SERVICE AT CLASS DATES
G4-0045-01
481 BOYER LN
RESIDENTIAL
12/09/02 THRU 01/06/03

SVC.	PREVIOUS	CURRENT	USAGE	CODE
WT	240	770	530	
WATER			16.00	
SCHOOL TAX			0.48	
PREVIOUS BALANCE			151.47	

GROSS 169.55
DUE 02/10/03
AFTER
NET DUE NOW 167.95

HENRY COUNTY WELCOMES
CAMPBELLSBURG AS NEW CUSTOMERS!



HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT CLASS DATES
G4-0045-01
481 BOYER LN
03/05/03 THRU 04/02/03

SVC.	PREVIOUS	CURRENT	USAGE	CODE
WT	1720	2610	890	
WATER			16.00	
SCHOOL TAX			0.48	
PREVIOUS BALANCE			157.33	

SIMPLIFY YOUR LIFE
USE AUTO BANK DRAFT!!

GROSS 173.81
DUE 05/10/03
AFTER
NET DUE NOW 173.81

RESIDENTIAL



HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT CLASS DATES
G4-0045-01
481 BOYER LN
02/01/03 THRU 03/05/03

SVC.	PREVIOUS	CURRENT	USAGE	CODE
WT	1240	1720	480	
WATER			16.00	
SCHOOL TAX			0.48	
DEPOSIT REFUND			-0.38	
PREVIOUS BALANCE			155.63	

SIMPLIFY YOUR LIFE...
USE AUTO BANK DRAFT

GROSS 173.33
DUE 04/10/03
AFTER
NET DUE NOW 171.73

RESIDENTIAL



RETURN SERVICE REQUESTED

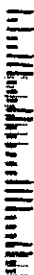
ACCOUNT SERVICE AT CLASS DATES
G4-0045-01
481 BOYER LN
RESIDENTIAL
10/04/02 THRU 11/06/02

SVC.	PREVIOUS	CURRENT	USAGE	CODE
WT	2250	2900	650	
WATER			16.00	
SCHOOL TAX			0.48	
PREVIOUS BALANCE			147.31	

GROSS 165.39
DUE 12/10/02
AFTER
NET DUE NOW 163.79

TO ALL OUR CUSTOMERS FROM THE
EMPLOYEES " " MERRY CHRISTMAS!

01



HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT CLASS DATES
G4-0045-01
481 BOYER LN
01/06/03 THRU 02/01/03

SVC.	PREVIOUS	CURRENT	USAGE	CODE
WT	770	1240	470	
WATER			16.00	
SCHOOL TAX			0.48	
PREVIOUS BALANCE			153.55	

BANK DRAFT AVAILABLE
CALL OFFICE FOR INFORMATION.

GROSS 171.63
DUE 03/10/03
AFTER
NET DUE NOW 170.03

RESIDENTIAL



HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT DATES		G4-0045-01 481 BOYER LN 06/04/03 THRU 07/08/03		07/30/03	
SVC.	PREVIOUS	CURRENT	USAGE	CODE	
WT	4170	6090	1920		
WATER			18.41		
SCHOOL TAX			0.55		
PREVIOUS BALANCE			157.33		

AS OF JULY 1, OFFICE CLOSED ON
SATURDAY - OPEN DURING NOON HOUR

GROSS 176.29
DUE 08/11/03
AFTER

RESIDENTIAL



HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT DATES		G4-0045-01 481 BOYER LN 05/07/03 THRU 06/04/03		06/26/03	
SVC.	PREVIOUS	CURRENT	USAGE	CODE	
WT	3420	4170	750		
WATER			16.00		
SCHOOL TAX			0.48		
PREVIOUS BALANCE			157.33		

AS OF JULY 1 OFFICE CLOSED ON
SATURDAYS-OPEN DURING NOON HOUR

GROSS 173.81
DUE 07/10/03
AFTER

RESIDENTIAL



HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT DATES		G4-0045-01 481 BOYER LN 04/02/03 THRU 05/07/03		05/29/03	
SVC.	PREVIOUS	CURRENT	USAGE	CODE	
WT	2610	3420	810		
WATER			16.00		
SCHOOL TAX			0.48		
PREVIOUS BALANCE			157.33		

SIMPLIFY YOUR LIFE...
USE AUTO BANK DRAFT

GROSS 173.81
DUE 06/10/03
AFTER

RESIDENTIAL



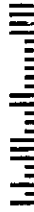
HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT DATES		G4-0045-01 481 BOYER LN 08/06/03 THRU 08/28/03		09/29/03	
SVC.	PREVIOUS	CURRENT	USAGE	CODE	
WT	7500	11040	3540		
WATER			27.73		
SCHOOL TAX			0.83		
PREVIOUS BALANCE			157.33		

OFFICE CLOSED MONDAY OCTOBER 13
OPEN WEEKLY DURING LUNCH HOUR!!

GROSS 185.89
DUE 10/10/03
AFTER

RESIDENTIAL



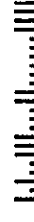
HENRY COUNTY WATER DISTRICT #2
P O BOX 219
CAMPBELLSBURG KY 40011-0219

ACCOUNT SERVICE AT DATES		G4-0045-01 481 BOYER LN 07/08/03 THRU 08/06/03		08/28/03	
SVC.	PREVIOUS	CURRENT	USAGE	CODE	
WT	6090	7500	1410		
WATER			16.00		
SCHOOL TAX			0.48		
PREVIOUS BALANCE			157.33		

OFFICE CLOSED LABOR DAY.
HAVE A SAFE HOLIDAY WEEKEND.

GROSS 173.81
DUE 09/10/03
AFTER

RESIDENTIAL



Water has been out of mains for 5 months now!